

KNOW YOUR RIGHTS IN RESPECT OF SAPS DURING THE LOCKDOWN:

INTRODUCTION:

During this period, while we all work towards curbing the spread of COVID-19, our government has instituted extraordinary measures in terms of the Disaster Management Act. In terms of section 27 of the Act, a national disaster has been declared, and regulations have been issued that specify, among other things, what special measures are being put in place because of the national disaster.

In terms of the regulations issued in March 2020 a 'lockdown' was instituted. This has had the effect of restricting the movement of persons within the Republic. This has also meant that the South African Police Service (SAPS) and a number of members of the South African National Defence Force (SANDF) have been given the responsibility of ensuring that the restrictions implemented in terms of the regulations are adhered to by members of the public.

While it is important to adhere to the regulations during this time, and not doing so is an offence, it is also of great importance that people's rights to be treated with respect and dignity are maintained by SAPS and the SANDF. Should this not be the case, you have a right to recourse, which starts with a complaint.



WHY COMPLAIN?

- Irrespective of the regulations, and the extraordinary circumstances created by the COVID-19 pandemic, SAPS always has an obligation to uphold and respect your rights;
- Any and all abuses by SAPS officials must be reported so that the relevant officials can be held accountable; and
- Neither the regulations, the lockdown or COVID-19 give SAPS the right to infringe on your rights.

WHO TO COMPLAIN TO:

1. Relief Commander
2. Station Commander
3. Provincial Commissioner (See page 7-14 for details for each province)
4. Community Policing Forum
5. Provincial Ombudsman (WC)
6. SAPS Service Complaints Centre
7. IPID
8. National Commissioner

Mechanisms Outside SAPS:

9. Military Ombud
10. Public Protector



HERE'S HOW YOU CAN COMPLAIN:

- 1 Talk to the Relief Commander: This is the person who will be in charge at the relevant station at the time of the complaint you are making.
- 2 Talk to the Station Commander: This is the person in charge of the station where the incident happened/in charge of the police officer in question. If no cooperation or assistance is received from the station commander, you can also approach the station commander at a neighbouring police station.
- 3 Talk to your Provincial Commissioner: See page 7 of the brochure which sets out who the commissioner is for each province, and how to contact them.
- 4 Talk to a representative from the Community Policing Forum (CPF) at the relevant police station – the CPF is mandated to follow up on complaints with the station commander and to provide complainants with support.
- 5 Contact the Police Ombudsman: The Western Cape, in particular, has a Police Ombudsman. The WC Police Ombudsman investigates complaints of police inefficiency and/or a breakdown in the relationship between the police and a community.
- 6 Lay a complaint with the SAPS Service Complaints Centre: The complaint can be about poor service delivery, police negligence, police misconduct and complaints against the SAPS Management or members and general complaints.

HERE'S HOW YOU CAN COMPLAIN:

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Lay a complaint with the Independent Police Investigative Directorate: IPID investigates the following:

- a. Death in police custody;
- b. Death as a result of police action;
- c. Any complaint relating to the discharge of the police firearm by a police official;
- d. Rape by police official whether on or off duty;
- e. Rape in police custody;
- f. Any allegations of torture or assault against police official when executing her / his official duties;
- g. Corruption matters within the police initiated by the IPID Executive Director, or any corruption complaint received from a member of the public, the Minister of Police and/or the MEC, and/or from the Civilian Secretariat for Police Service (also known as the Secretary);
- h. Any other criminal matters referred to IPID by way of a decision by the IPID Executive Director or if so requested by the Minister and/or the MEC or Secretary.

IPID can also investigate complaints lodged against the metro police departments in Cape Town, Johannesburg, Tshwane, Ekurhuleni and Mangaung. They do not investigate complaints relating to municipal law enforcement or the army.

8

Escalate a complaint to the National Commissioner.

9

Lay a complaint with the military ombud: The military ombud can deal with complaints about SANDF members.

10

Still no response? Lay a complaint with the public protector.

CONTACT DETAILS:

SAPS SERVICE COMPLAINTS CENTRE:

You can submit a complaint directly by visiting your local police station community service centre (CSC), Station Commander, District / Cluster Commander's office or Provincial Complaints Coordinators: Inspectorate. **OR** by using the following details:

EASTERN CAPE

Telephone No: 040 608 7078

Cell No: 082 301 8275

E-mail: ComplaintsEC@saps.gov.za

FREE STATE

Telephone No: 051 411 7804

Cell No: 071 412 2391

Fax No: 051 411 7816

E-mail: fs.inspect.nodal@saps.gov.za

GAUTENG

Telephone No: 011 274 7786

Cell No: 082 442 2000

Fax No: 011 274 7792

E-mail: gpcomplaints@saps.gov.za

KWAZULU-NATAL

Telephone No: 031 325 5951/ 4886

Cell No: 079 877 6536

Fax No: 031 325 4952

E-mail: kzn.complaintscentre@saps.gov.za

LIMPOPO

Telephone No: 015 293 7186

Cell No: 072 149 9927

Fax No: 015 293 7187

E-mail: Lim.complaints@saps.gov.za

MPUMALANGA

Telephone No: 013 249 1429/ 1430/ 1435

Fax No: 082 565 6447

E-mail: complaints.mp@saps.gov.za

NORTHERN CAPE

Telephone No: 053 802 7416

Cell No: 063 686 5236

Fax No: 053 832 2374

E-mail: ncprov.complaint.saps@saps.gov.za

NORTH WEST

Telephone No: 018 299 7057

Cell No: 082 856 0995

Fax No: 018 299 7922

E-mail: nw.inspect.complaints@saps.gov.za

WESTERN CAPE

Telephone No: 021 409 6535




Cell No: 082 469 7721

E-mail:

wcmi.complaintsnodalpoint@saps.gov.za

**FAILING WHICH, you can submit
to:** National Service Complaints
Call Centre: 0800 333 177 or fax to
012 393 5452 or email
complaintsnodalpoint@saps.gov.za

WESTERN CAPE POLICE OMBUDSMAN:

-  Telephone: 0214830669;
-  Fax: 0214830660;
-  Email: ombudsman@wcpo.gov.za;

THE COMPLAINT FORM CAN BE FOUND AT:

<https://www.westerncape.gov.za/police-ombudsman/lodge-complaint>

IPID

Website: <http://www.ipid.gov.za>

Email: complaints@ipid.gov.za

Twitter: https://twitter.com/IPID_ZA

Postal Address: Private Bag X941, PRETORIA, 0001

Street Address: City Forum Building, 114 Madiba Street, PRETORIA

Phone: 012 399 0000

Fax: 012 326 0408

THE COMPLAINT FORM CAN BE FOUND AT:

<http://www.ipid.gov.za/sites/default/files/documents/IPID%20form%202.pdf>

A limited number of investigators are on standby to provide services that fall within the mandate of IPID. They are available in all nine provinces.

Below are the mobile numbers of the investigators who are on standby, for IPID's Provincial Management:

Eastern Cape – 082 592 9888

Free State – 063 225 6081

Gauteng – 076 455 5718

Limpopo – 078 871 4811

Kwa-Zulu Natal – 079 895 2741 or 082 806 2468

Mpumalanga- 072 881 4196

Northern Cape – 064 624 8203

North West – 078 163 6874

Western Cape – 073 890 1269


CONTACT DETAILS ACCORDING TO EACH PROVINCE

LIMPOPO:

PROVINCIAL COMMISSIONER: NNEKE JIM LEDWABA, LT GEN

 44 Schoeman Street, Polokwane


 Tel: 015 290 6227 / 015 290 6162

 Fax: 015 290 6162

 E-mail: LedwabaNJ@saps.gov.za

Source: <https://www.saps.gov.za/contacts/provdetails.php?pid=2>

IPID PROVINCIAL OFFICE (LIMPOPO)

 Ground floor, Old Mutual Building, 78 Hans Van Rensburg Street, Polokwane

 Tel: 015 283 8000

 Fax: 015 295 3409

 E-mail: Complaints.Limpopo@ipid.gov.za

IPID DISTRICT OFFICE:

 Building: 2010 Centre, Thohoyandou

 Tel: 015 962 0405

 Fax: 015 962 0345

 E-mail: Complaints.Limpopo@ipid.gov.za

Source: <http://www.ipid.gov.za/content/contact-us>

LIMPOPO DEPARTMENT OF COMMUNITY SAFETY

 32 Schoeman Street, POLOKWANE

 Tel: 015 290 2900

 Fax: 015 295 8979

Source:

<https://provincialgovernment.co.za/units/view/69/limpopo/community-safety>


CONTACT DETAILS ACCORDING TO EACH PROVINCE

MPUMALANGA:

PROVINCIAL COMMISSIONER: BETHUEL MONDLI ZUMA, LT GEN

 7 Ferreira Street, NELSPRUIT

 Tel: 013 762 4545

 Fax: 013 762 4547

 E-mail: ZumaB2@saps.gov.za

Source: <https://www.saps.gov.za/contacts/provdetails.php?pid=6>

IPID PROVINCIAL OFFICES (MPUMALANGA)

 Nedbank Centre, 1st Floor, 48 Brown Street, Nelspruit

 Tel: 013 754 1000


 Fax: 013 752 2602

 E-mail: Complaints.Mpumalanga@ipid.gov.za

Source: <http://www.ipid.gov.za/content/contact-us>

MPUMALANGA DEPARTMENT OF COMMUNITY SAFETY

Head of Department for Community Safety, Security and Liason: Mr William Mthombothi (Acting)

 Physical Address: 7 Government Boulevard, Building 4, 2nd Floor, Riverside Park, Extension 2, Nelspruit, 1200

 Tel: 013 766 4471 Fax: 013 766 4615

 E-mail: bridget@mpg.gov.za

Source: <http://www.mpumalanga.gov.za/contacts.htm>

CONTACT DETAILS ACCORDING TO EACH PROVINCE

NORTH WEST:

PROVINCIAL COMMISSIONER: LIEUTENANT GENERAL SELLO KWENA

 Cnr Potgi, Nelson Mandela and Peter Mokaba Streets, POTCHEFSTROOM

 Tel: 018 299 7001

 Fax: 018 299 7002 / 7003


 E-mail: KwenaS@saps.gov.za

Source: <https://www.saps.gov.za/contacts/provdetails.php?pid=8>

IPID PROVINCIAL OFFICE (NORTH WEST)

 No.1 Station Road, Molopo Shopping Centre, 1st Floor, Mafikeng, 2745

 Tel: 018 397 2500

 Fax: 018 381 1495

 E-mail: Complaints.NorthWest@ipid.gov.za

IPID DISTRICT OFFICE

 165 Kloppe Street, Rustenburg

 Tel: 014 591 8560

 Fax: 014 592 1349

 E-mail: Complaints.NorthWest@ipid.gov.za

Source: <http://www.ipid.gov.za/content/contact-us>

NORTH WEST DEPARTMENT OF COMMUNITY SAFETY

Head of Department: Ms Botlhale Mofokeng

 Safety House 31-34, Molopo Road, Mahikeng, 2735

 Tel: 018200 8001 / 8009

 E-mail: bmofokeng@nwpg.gov.za

 Department Call Center: 0800 20 49 92

Source:
http://www.nwpg.gov.za/Community_Safety_and_Transport_Management/new/contacts.html

CONTACT DETAILS ACCORDING TO EACH PROVINCE

NORTHERN CAPE:

PROVINCIAL COMMISSIONER: RISIMATI PETER SHIVURI, LT GEN



19 George Street, KIMBERLEY



Postal Address: Private Bag X5001, KIMBERLEY, 8300



Tel: 053 839 2840



Fax: 053 833 1275



E-mail: ShivuriR@saps.gov.za

Source: <https://www.saps.gov.za/contacts/provdetails.php?pid=7>

IPID PROVINCIAL OFFICE (NORTHERN CAPE)



Physical Address: 39 George Street, Kimberley



Tel Number: 053 807 5100



Fax Number: 053 832 5615



E-mail: Complaints.NorthernCape@ipid.gov.za

Source: <http://www.ipid.gov.za/content/contact-us>

NORTHERN CAPE DEPARTMENT OF COMMUNITY SAFETY

Head of Department: Mr Moeketsi Dichaba



Tell: 053 807 1743/835



PA's E-mail : Intombela@ncpg.gov.za



Physical Address: C/O Phakamile Mabija & Lennox Streets, Kimberley, 8300


Source: <http://www.northern-cape.gov.za/index.php>


CONTACT DETAILS ACCORDING TO EACH PROVINCE

KWAZULU-NATAL

PROVINCIAL COMMISSIONER: LT GEN E JULA

 15 Braam Fisher Ave, Durban


 Tel: 031 325 4825


 Fax: 031 325 4746


 E-mail: JulaKE@saps.gov.za

Source: <https://www.saps.gov.za/contacts/provdetails.php?pid=3>

IPID PROVINCIAL OFFICE (KZN)

 3RD Floor, The Marine Building, 22 Dorothy Nyembe Street, Durban

 Tel: 031 310 1300

 Fax: 031 305 8214

 E-mail: Complaints.KwaZuluNatal@ipid.gov.za

Source: <http://www.ipid.gov.za/content/contact-us>

KWAZULU-NATAL DEPARTMENT OF COMMUNITY SAFETY

 179 Jabu Ndlovu, Pietermaritzburg, 3201

 Postal Address: Private Bag X9143, Pietermaritzburg, 3200

 Mr Jabulani Makhathini (Acting Manager Complaints):

Cell: 082 554 2463 | Office: (033) 341 358

 E-mail: Jabulani.Makhathini@comsafety.gov.za

E-mail: info@comsafety.gov.za

Submit a complain online:

<http://www.kzncomsafety.gov.za/Submitacomplaint.aspx>

Source:

<http://www.kzncomsafety.gov.za/ContactUs/ComplaintsManagement.aspx>




CONTACT DETAILS ACCORDING TO EACH PROVINCE

FREE STATE



PROVINCIAL COMMISSIONER FREE STATE: LT GEN BB MOTSWENYANE

-  126 Charlotte Maxeke Street, BLOEMFONTEIN
-  Postal Address: Private Bag X20501, BLOEMFONTEIN, 9300
-  Tel: 051 507 6561 / 6562
-  Fax: 051 507 6500 / 086 519 1477
-  E-mail: ProvComm.freestate@saps.gov.za
Source: <https://www.saps.gov.za/contacts/provdetails.php?pid=4>






IPID

-  15 CNR Andrew & Westburger Streets, Ground Floor,
Standard Bank Building, Bloemfontein
-  Tel: 051 406 6800
-  Fax: 051 430 8852
-  E-mail: Complaints.FreeState@ipid.gov.za

IPID SATELLITE OFFICE

-  28 Louw Street, Maseroy Building, Bethlehem, 9700
-  Tel: 058 307 7620/21 | Fax: 086 630 0927
Source: <http://www.ipid.gov.za/content/contact-us>

FREE STATE DEPARTMENT OF COMMUNITY SAFETY


-  15 CNR Andrew & Westburger Streets, Ground Floor,
Standard Bank Building, Bloemfontein
-  Postal Address: 45 Charlotte Maxeke Street, Bloemfontein Postal Address:
P.O. Box 119, Bloemfontein, 9330
-  Tel: 051 409 8797/ 051 409 8780/ 082 410 6516
-  Fax: 051 447 4248
-  E-mail: masilom@freetrans.gov.za / sebeop@freetrans.gov.za
Source: http://www.policeroadtransport.fs.gov.za/?page_id=1032

CONTACT DETAILS ACCORDING TO EACH PROVINCE

EASTERN CAPE

PROVINCIAL COMMISSIONER EASTERN CAPE: LT GEN LE NTSHINGA

 Griffiths Mxenge, Buffalo Road, ZWELITSHA

 Tel: 040 608 8413/8414


 Fax: 040 608 8416

 E-mail: NtshingaL@saps.gov.za

Source: <https://www.saps.gov.za/contacts/provdetails.php?pid=5>

IPIID PROVINCIAL OFFICE

 Waverly Office Park, No. 3-33 Phillip Frame Road, Chiselhurst, East London, 5200

 Tel: 043 707 7200

 Fax (Admin): 043 721 2616


Fax (Investigations): 043 721 2756

 E-mail: Complaints.EasternCape@ipid.gov.za

Source: <http://www.ipid.gov.za/content/contact-us>

EASTERN CAPE DEPARTMENT OF COMMUNITY SAFETY

 Arches Building 7, Taylor Street, King William's Town

 Tel: 043 605 6800

 Fax: 086 6732 1396

 E-mail: communication@safetyec.gov.za

Source: <http://www.safetyec.gov.za/contact-us/>

CONTACT DETAILS ACCORDING TO EACH PROVINCE

GAUTENG

PROVINCIAL COMMISSIONER GAUTENG: LT GEN E MAWELA

 16 Empire Road, Parktown, JOHANNESBURG

 Tel: 012 400 6902

 Fax: 086 630 1686


 E-mail: Mawela@mps.gov.za

Source: <https://www.mps.gov.za/contacts/provdetails.php?pid=1>

IPID PROVINCIAL OFFICE (GAUTENG)

 8th Floor Bram Fischer Tower, 20 Albert Street, Marshalltown, Johannesburg, 2000

 Tel: 011 220 1500

 Fax: 011 333 2705

 E-mail: Complaints.Gauteng@ipid.gov.za

IPID DISTRICT OFFICE

 3rd Floor, City Forum Building, 114 Madiba Street, Pretoria

 Tel: 012 399 0000

 Fax: 012 399 0408

 E-mail: Complaints.Gauteng@ipid.gov.za

Source: <http://www.ipid.gov.za/content/contact-us>

GAUTENG DEPARTMENT OF COMMUNITY SAFETY

 64 Pritchard Street, Johannesburg, 2001

 Tel: 011 689 3600

 Fax: 011 689 3650

Source: <https://provincialgovernment.co.za/units/view/29/gauteng/community-safety>

NATIONAL COMMISSIONER'S DETAILS:

**NATIONAL COMMISSIONER: LIEUTENANT-GENERAL
KHEHLA JOHN SITHOLE**



Wachthuis, 7th Floor, 229 Pretorius Street, PRETORIA



Phone: 012 393 2630



Fax: 012 393 4147



E-mail: sitolek@saps.gov.za



SANDF COMPLAINTS:

MILITARY OMBUD

As an independent, external mechanism to deal with complaints and grievances brought by current and former members of the SANDF regarding their conditions of service.

Members of the public can also lodge complaints about the official conduct of members of the SANDF.

PROCESS TO FOLLOW WHEN LODGING A COMPLAINT:

Those who want to lodge a complaint with the Military Ombud office are advised to complete a complaints form and to email or fax the form.

The complainant is required to provide a description of the incident including the date, time and place of incident. Additionally, to provide the name/s of soldier/s involved (visible on their name tags on their uniform), as well as names and contact details of any witnesses, among others.

CONTACT DETAILS

Tel: 012 676 3800

Toll Free: 080 726 6283

Fax: 012 661 2091

E-mail: intake@milombud.org

Sources:

<https://www.sanews.gov.za/south-africa/military-ombud-ready-assist-public-conduct-sandf>

COMPLAINT FORM:

<https://www.milombud.org/index.php/pages/complaints-forms>

OTHER COMPLAINT MECHANISMS:

PUBLIC PROTECTOR:

The PP can assist with the following:

- Abuse of power;
- Unfair, discourteous or other improper conduct;
- Undue delay;
- Decision taken by the authorities;
- Maladministration;
- Dishonesty or improper dealing with respect to public money;
- Improper enrichment; and
- Receipt of improper advantage.

A COMPLAINT SHOULD INCLUDE THE FOLLOWING:

- The nature of your complaint;
- Background and history of the complaint;
- The reasons you feel the complaint should be investigated by the Public Protector;
- The steps you have taken to solve the problem yourself. You should mention names, dates, and what was said. Copies of any correspondence between you and the officials should be attached to your letter; and,
- Your postal address and a telephone number where you can be reached.

LINK TO COMPLAINT FORM:

<http://www.publicprotector.org/?q=content/individual-complaints-form>

PUBLIC PROTECTOR:

CONTACT DETAILS:

TOLL FREE LINE: 0800 11 20 40
Customer Service Line: (012) 366 7143
customerservice@pprotect.org

Head Office:	registration2@pprotect.org
Eastern Cape Provincial Office:	ECRegistry@pprotect.org
Free State Provincial Office:	FSregistry@pprotect.org
Durban Provincial Office:	DurbanRegistry@pprotect.org
Gauteng Provincial Office:	JHBRegistry@pprotect.org
Northern Cape Provincial Office:	KimberlyRegistry@pprotect.org
North West Provincial Office:	MahikengRegistry@pprotect.org
Mpumalanga Provincial Office:	NelspruitRegistry@pprotect.org
Limpopo Provincial Office:	PolokwaneRegistry@pprotect.org
Western Cape Provincial Office:	WCRegistry@pprotect.org
Rustenburg Regional Office:	RustenburgRegistry@pprotect.org
Klerksdorp Regional Office:	KlerksdropRegistry@pprotect.org
George Regional Office:	GeorgeRegistry@pprotect.org

DRAFT LETTER FOR COMPLAINT:

Dear [...] / To whom it may concern,

RE: INSERT SUBJECT/NATURE OF COMPLAINT

1. I am hereby lodging a formal complaint about _____ (insert the offence/act of bad service) that occurred at _____ (station/location). The police officer(s) who was/were involved was/were _____ (name, rank, or description of officer(s) if no name; and which station the police official is based at if did not take place at the station). The incident occurred on ____ (date and approximate time).
2. The incident occurred as follows: () [IF THIS IS JUST A COVER LETTER, THIS CAN BE OMITTED FROM THE EMAIL OR A BRIEF DESCRIPTION CAN BE INCLUDED AND THE COMPLAINT FORM ATTACHED].
(Insert a description of what happened. Include in this section the names of any witnesses/people who can provide relevant information).
3. I have attempted to report this incident to _____ (name people/institutions included in this brochure that you have reported to), and _____ (insert what response you received, if any).
4. I expect that my complaint will be dealt with in the following way(s) _____. Should this not be possible, I expect that the process of investigation and action that has been taken will be explained to me.

Yours Sincerely,

[Name and Identity/Passport Number of the Complainant]

[Your Contact Details]

[Your Address]

COMPLAINT REPORTING FORM BY MEMBER OF PUBLIC (Regulation 2(4))

Complaint Details			
CAS/CR No/ Inquest No		Province	
Date of Incident		Time of Incident	
Reported to SAPS?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Date Reported to SAPS	
Name of SAPS station			
Protection Order issued?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Protection Order type	Interim <input type="checkbox"/> Final <input type="checkbox"/>
Date Issued			
Incident relates to : <input type="checkbox"/> Death in police custody <input type="checkbox"/> Death as a result of police action <input type="checkbox"/> Discharge of firearm by police officer <input type="checkbox"/> Rape by police officer On Duty <input type="checkbox"/> Off Duty <input type="checkbox"/> <input type="checkbox"/> Rape of person in police custody <input type="checkbox"/> Torture/assault by police officer <input type="checkbox"/> Corruption within the police			
Complaint description (use additional folios if necessary):			

Complainant Details (includes third party complaints)

Role in the case	<input type="checkbox"/> Complainant <input type="checkbox"/> Third Party		
ID Number		Passport Number	
Title		First Name	
Middle Name		Surname	
Landline		Mobile	
Fax		Email	
Nationality		Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female
Disabled status			
Address			
Country		City	
Suburb		Postal Code	
Preferred contact Method (E.g. E-mail, SMS, Post)			

Victim Details

Passport Number			
First Name		Middle Name	
Surname			
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female	Race	
Age			

Service Member's Details

Identified	<input type="checkbox"/> Yes <input type="checkbox"/> No	Rank	
Persal Number		ID Number	
Initials			
First Name		Middle Name	
Surname			
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female	Race	
Duty Station		Duty Station Unit	

Identified	<input type="checkbox"/> Yes <input type="checkbox"/> No	Rank	
Persal Number		ID Number	
Initials			
First Name		Middle Name	
Surname			
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female	Race	
Duty Station		Duty Station Unit	

Identified	<input type="checkbox"/> Yes <input type="checkbox"/> No	Rank	
Persal Number		ID Number	

Initials			
First Name		Middle Name	
Surname			
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female	Race	
Duty Station		Duty Station Unit	
Contact Number			
On Duty	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Vehicle Registration Number			

Details of Witnesses to Incident

Title		First Name	
Middle Name		Surname	
Landline		Mobile	
Title		First Name	
Middle Name		Last Name	
Landline		Mobile	
Title		First Name	
Middle Name		Surname	
Landline		Mobile	
Title		First Name	
Middle Name		Surname	
Landline		Mobile	

COMPLAINANT'S FULL NAMES:

COMPLAINANT'S SIGNATURE:

DATE:



**OFFICE OF THE DPCI JUDGE
REPUBLIC OF SOUTH AFRICA**

Private Bag X 102, Pretoria 0001, 246 Paul Kruger Street, 1st Floor, Protea Towers Building, Pretoria.
Tel: (012) 324 7435/ 8417, Fax (012) 393 2536/8, Website: www.dpcijudge.gov.za,
Email address: Complaints@dpcijudge.gov.za

COMPLAINT REPORTING FORM

<p>NOTE: If additional space is required to provide information, use a Continuation Sheet and refer item number which is supplemented.</p> <p>Please complete all items to the extent possible to enable the Office of the DPCI Judge to locate persons who are important to the investigation of this complaint</p>	1. Date/Time of complaint:	2. Complaint Ref No:
	3. Method of Receipt <input type="checkbox"/> In person <input type="checkbox"/> Written <input type="checkbox"/> Email <input type="checkbox"/> Fax	4. SAPS CAS/CR No:

5. Complainant's Name and Surname	
6. Complainant's ID No:	
7. Complainant's date of birth	
8. Complainant's Address	
9. City/Town/Province	
10. Complainant's Telephone Number	
11. Complainant's Work address	
12. Complainant's Work Telephone Number	
13. Name of Closest Relative/Neighbour	
14. Relative/Neighbour street address	
15. Relative/Neighbour Telephone Number	
16. City/Town/Province	
17. Nature of investigation of the Directorate for Priority Crime Investigation	
18. Category 1 Complaint of the public:	

Give full details of serious and unlawful infringement of your rights caused by the Investigation of the Directorate for Priority Crime Investigation.

Category 2 Complaint by a member of the Directorate for Priority Crime Investigation: Give full details of improper influence or interference whether of a political or any other nature, exerted upon him or her regarding the conducting of an investigation.

NOTE: In respect of both categories of complaints the nature and availability of evidence to support the complaint are required.

19.Name and details of possible witnesses to support complaint

1.

2.

3.

20.Witness 1
Street Address

21.Witness 1
Other Name

22. City/Town/Province

23.Witness 1 Telephone Number

24. Witness 2
Street Address

25. Witness 2
Other Name

26. City/Town/Province

27.Witness 2 Telephone Number

28. Witness 3
Street Address

29 Witness 3
Other name

30.City/Town/Province

31. Witness 3 Telephone Number

32. Name(s) and details of Respondent(s)

33. Respondent 1

34. Respondent 2

35. Respondent 3

COMPLAINT CERTIFICATION

I have been advised that the filing of a false report may constitute defeating the ends of justice, or in appropriate cases perjury, which are criminal offence, and I hereby certify that all of the information contained in this Complaint Reporting Form as well as any supporting Continuation Sheets is true and correct to the best of my knowledge and belief

Date: _____ Signature/Mark of Complainant _____

Date: _____ Signature of Witness _____

36. Printed Name of Report Taker	37. Signature of Report Taker	38. Number of Continuation Completed and Attached
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FOR USE OF PERSONNEL OF DPCI JUDGES'S OFFICE ONLY

39. Preliminary Classification:	40. Other observations	
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☐ Category 1

☐ Category 2

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TEAR OR CUT ALONG THIS LINE

IMPORTANT- DO NOT LOSE THIS RECEIPT

This is a receipt for the complaint you have just filled. It bears a Complaint Number in the lower right hand box which identifies the complaint. Please make sure that the numbers are the same as in box no.2 on the form, before you accept this Receipt. Any future communication concerning this matter should refer to the Complaint Number. If you have additional Information or questions, you may call the Office of the DPCI Judge at Tel: during the hours 08h00 to 16h00. You will be contacted during the processing of this matter and at the time a decision is reached concerning a final disposition. Thank you for your assistance.

The Office of the DPCI Judge

Street address:

Postal address:

Email:

Printed Name of Reporter	Signature of Report Taker	Number of Continuation Sheets Completed and Attached	Complaint Number
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